



About us

"If we know how to listen, we always speak well. "- Molière French playwrighter

JOHAN VOOTS

34 years have passed since I entered the labor market, in that time I have gained experience in various roles in which I have worked, as a dependent worker, as a freelancer, running my own company (24 years) and as an employer for more than 100 employees (12 years).

These experiences have given me a broad and clear vision of conflicts, since I have lived them myself from different positions or roles, thus I understood the importance of maintaining good interpersonal relationships, finding solutions in case of conflicts using healthy and respectful communication. The higher the quality of communication, the more solution options I had.

The time has come to integrate mediation into my life, already as a work activity, for which I prepared, studied and did not give up until I obtained my registration with the MFN (Mediation Federation Netherlands). It fills me with satisfaction that based on my work experience and specialized studies I can offer a qualitative option for conflict resolution. Pro-Dialogo is the space that I decided to create to lead to these conflict solutions, to these improvements in communication between the parties.

PATRICIA PINTO

Patricia brings to the Pro-Dialogo team her experience as a lawyer and extrajudicial mediator in Lima-Peru. Her participation as a co-mediator alongside Johan will offer the parties even more options towards a solution. The intercultural issue, both heard and present in different fields: work, social, family, etc is one reason of many ways of disagreement.

Each culture has its own mental software and it may be so that even after much trying, the parties continue to feel misunderstood, blocking and preventing conflict resolution. Patricia understands this very well, since her specialization comes from her own experience, this tool will help to improve the quality of communication between the parties, always maintaining the golden rule of mediation: impartiality.

OUR MISSION IS YOUR AMBITION

At Pro-Dialogo, conflict mediation is more than just filling in a simple fix. A company is made by the people who work there. The spirit of the company must be carried by its employees in the joint pursuit and desire for quality, sustainability and continuity.

Whether it concerns conflicts in the workplace, sick leave, coaching, layoffs and reorganisations, making companies healthy, file structure dismissal application or guidance with sickness benefits and / or employability at the company, outplacement.

Or business disputes about quality, payments, conflicts of interest. Or Quarrel with the government, problems within the family, at Pro Dialoog every issue always starts with an extensive analysis and screening of your file, organization and its products or services or family situation. Necessary to advise you correctly and appropriately.

"The business background of me and Patricia means that our clients appreciate this integrated approach and often consult us as a sparring partner for their personnel , business, Government and or family issues. That makes my work even more fascinating "as Johan Voots.

Pro-Dialoog believes that a good balance between discussion partners and mediator achieves optimum quality, commitment and satisfaction. That is why Pro-Dialoog starts with a clear brainstorm about conflict together with you as a client.

With a realistic and professionally mature look so that we can achieve the desired end result or more for you and your employees, customers, government.

VISION

The working method and ambition of Pro-Dialoog is people-oriented towards bringing parties together and this in the right balance and synergy for both parties by providing tailor-made solutions for clients as a fully-fledged sparring partner and collaboration partner. "We achieve this by delivering a total range of services that seamlessly connect to each other, aimed at achieving a (final) solution that is acceptable to both parties. It has turned out that Pro-Dialoog, as an external agency, is able to reflect and weigh multiple interests more quickly and effectively against the previously formulated objectives. Complementary, this leads to better business conflict-avoiding policy, HR policy and more effective communication resulting in better returns, fewer business disputes, less absenteeism, satisfied employees, better relations with the government and fewer divorces and more co-parenting with and in the interest of the common children.

Welcome to this site!